



Summer EBT Frequently Asked Questions

Q: Who qualifies for Summer EBT?

A: For the 2024-2025 school year:

- Students in pre-K through 12th grade must qualify for free or reduced-cost meals OR the household's income is within the limits on the Federal Income Eligibility Guidelines.
- Students enrolled in a school participating in the Community Eligibility Provision (CEP), or Provision 2 or 3 federal program in 2024-2025 may have additional criteria to qualify.
- All students in households receiving SNAP, TANF, FDPIR or Medicaid are eligible for Summer EBT.
- Foster children who are under the legal responsibility of a foster care agency or court are eligible for Summer EBT.
- Children participating in their school's Head Start program are eligible for Summer EBT.
- Children who meet the definition of homeless, runaway or migrant are eligible for Summer EBT.

Q: Is there an app I can download from the Google Play or the Apple App store?

A: Yes, Summer EBT is using the WICShopper app to assist you in redeeming your benefits. Download the app, select Chickasaw Nation, then register your card number. You can view benefit balances, find grocery store and farmers market locations, view purchase history and much more. Scan the QR code below or visit EBTShopper.com/Download/ to get started.



WICShopper

Shopping

Designed for iPad. Not verified for macOS.

Q: My child qualifies for free and reduced-cost meals but attends an online or virtual charter school. Does my child qualify for Summer EBT?

A: Students enrolled in a charter school or homeschool and have a household member receiving certain specific state or federal benefits may qualify for Summer EBT. Please submit an application.





Q: Can I use my Summer EBT card at self-checkout?

- A: Yes, you can use your card in self-checkout lanes at approved Walmart stores.
- Summer EBT, WIC and Packed Promise cannot be used in the same transaction. If using more than one program, separate foods into different transactions for each program.
 - Scan Summer EBT-approved foods.
 - Search for fresh fruits and vegetables by using the four-digit PLU number located on the item's sticker.
 - Swipe the card and follow on-screen instructions to check out.

Q: Can I use my Summer EBT card for online shopping?

A: Yes, your card can be used to shop online with Sooner Grocery stores by using SoonerFoods.com online grocery ordering option with in-store transactions.

A: Yes, you can use Prime Time Nutrition's online shopping option, which includes online payment and curbside pickup. To place an order online, visit WIC.nfiptn.com. For approved Prime Time Nutrition locations, a list of all approved grocery stores can be found by using the WICShopper app or Chickasaw.net/SummerEBT.

Q: What if my item does not scan as an approved product at the register?

- A: You may have selected a food item that is the wrong size or wrong brand, or you may not have enough for that item in your balance.
- You can choose to pay for that item or ask the cashier to void the item.
 - You can report the item to our office so we may investigate. In the WICShopper app, in the "I couldn't buy this" section located on the homepage, fill in the required fields and take a clear picture of the product barcode (this is important as the app asks for nutrition facts/barcode) and the front of the product.
 - You can also take a picture of the barcode and front of the product and call Hunger Free Oklahoma at (918) 213-4855 (9 a.m. to 6 p.m., Monday-Friday, and 10 a.m. to 5 p.m., Saturday). We can review items and add them to our approved foods list if they meet requirements.
 - You can use the WICShopper EBT app feature "Scan Barcode" to find approved foods and confirm they are in your balance. The "Scan Barcode" feature works best when you have registered your Summer EBT card in the app.
 - When purchasing fresh fruits or vegetables, try using the four-digit PLU number located on the item sticker rather than scanning the barcode.
 - You can shop at Prime Time Nutrition locations. These stores stock only WIC-approved items. A list of all approved grocery stores can be found by using the WICShopper app or Chickasaw.net/SummerEBT.





Q: Can I get 2% or whole milk with summer EBT?

A: No, Summer EBT cards cannot be used to buy whole milk or 2% milk. Summer EBT allows low-fat (1% or ½%), fat-free (skim) milk and buttermilk.

- Low-fat milk is a healthy choice for you and your family.
- We understand some people are not used to the taste of low-fat milk. Here are some tips for introducing low-fat milk to your family:
 - Try mixing whole or reduced fat (2%) with the low-fat milk for a few days. This will help adjust to the new taste. After a few days, try using only the low-fat milk.
 - Try using the low-fat milk in cereal.

Q: My child is lactose intolerant. Are there other milk options?

A: Yes, you can buy lactose-free milk with your Summer EBT card. It must be fat-free or low-fat.

Q: My family cannot drink all the milk before it expires. What should I do?

A: If you have freezer space, milk can be frozen. There are also shelf-stable milk options such as dry milk (powder milk) and evaporated milk (canned milk).

Q: I have two kids. Can I buy a 2-pound block of cheese?

A: Yes, cheese can now be purchased in 8, 16 and 32 oz packages.

Q: I have 8 oz of cereal left on my benefits, but I cannot buy an 8-oz box. What can I do?

A: When buying cereal, planning ahead is the best way to take advantage of all your benefits. Before you make purchases, add up the total amount of boxes to ensure you are getting the most out of your benefits.
Each child is issued 54 oz of cereal. You can buy cereal boxes from 11.8 oz to 36 oz.

Q: What if the store does not have a 16 oz loaf of bread?

- A: Approved stores must carry bread in the correct size. The store may be out of stock.
- Ask store personnel if they have 16 oz loaves of bread anywhere else in the store or in the back of the store.
 - If the store is out of stock, ask a store manager when their next shipment comes in so you can plan your next shopping trip.
 - You can buy other whole-grain options including brown rice, bulgur, oatmeal, soft corn tortillas, whole-wheat pasta and whole-wheat tortillas. See your food card for the approved package sizes.





Q: My child is allergic to gluten, what can I get instead of bread?

A: Soft corn tortillas, brown rice and oatmeal are gluten-free alternatives to bread. Check the food card for package sizes.

Q: Why did I have to pay for my fruits and vegetables when I have money in my balance?

A: Sometimes items will have a new barcode that we do not have in our system. We see this most often with fruits and vegetables. If you find something not approved by Summer EBT but you think it should be, take a picture of the barcode, front of the package or item and give us a call. The store is unable to add items to our approved list, but we can investigate and add the item if it is something that should be approved.

- When purchasing fresh fruits or vegetables, try using the four-digit PLU number located on the item sticker rather than scanning the barcode.

Q: What are the options for peanut butter/beans/peas?

A: Each child is issued 3 unit in the peanut butter/beans/legumes category.

- 3 containers of peanut butter
OR
- 3 pounds of dry beans
OR
- 12 cans of beans (4 cans = 1 unit)

Your food card shows container/can sizes, brands and items not allowed. You can use the WICShopper app to help find approved foods and check to see if they are in your balance.

Q: Can I use coupons with Summer EBT?

A: You may use coupons. With “two for one” or similar coupons, the program will pay for one and you will receive the other free. With “cents off” coupons, the coupon amount will be deducted from the price paid by the program.

Q: Can I use Summer EBT in all stores, such as Dollar General, convenience stores/quick stops and other places not on the approved grocery list?

A: Summer EBT stores must meet WIC regulations. Not all stores have the variety of foods that WIC and Summer EBT provide, such as fresh and frozen produce, and are therefore not approved stores.





Q: I lost or misplaced my card, what can I do?

A: Call Hunger Free Oklahoma at (918) 213-4855 (9 a.m. to 6 p.m., Monday-Friday, and 10 a.m. to 5 p.m., Saturday). Please note, once a new card is issued it will deactivate your current card.

Q: Can I buy canned fruits?

A: Yes, you can purchase any variety of whole or cut shelf-stable fruits without added fats, oils, sugars or sodium (salt). Canned or single-serve containers, including fruit cups in their own juice or 100% juice or fruit cups with no added spices, are allowed. Applesauce with fruit flavors is allowed, such as strawberry applesauce, as well as cinnamon applesauce with no added sugar. Organic fruits and any shelf-stable canned or cut fruit that has fruit as the first ingredient listed is allowed. Fruits in syrup are not approved with your package.

Q: Can I buy canned vegetables?

A: Yes, you can purchase regular or low in sodium (salt) canned vegetables and vegetables without added noodles, nuts or sauces. Immature beans including green beans and sprouts, peas or lentils are allowed. Canned or single serve containers are allowed. Vegetables must be the first ingredient listed. Organic vegetables and shelf-stable mixed vegetables with added spices or herbs are allowed. Canned potatoes of any variety are allowed.

Q: Can I purchase fish?

A: Yes, you can purchase canned fish items with your Summer EBT benefit. Each child will receive 15 oz. Your WICShopper app or the food card found at [Chickasaw.net/Summer EBT](http://Chickasaw.net/SummerEBT) shows container/can sizes, brands and items not allowed. You can use the WICShopper app to help find approved foods and check to see if they are in your balance.

Q: Can I use my Summer EBT at farmers markets?

A: Yes, you can use your Summer EBT card at approved farmers markets and farm stands. To see a list of locations, visit ChickasawNationHealth.net/SummerEBT.

- When visiting the farmers market or farm stand, please look for the Chickasaw Nation signage to determine approved vendors.

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