



Summer EBT Frequently Asked Questions

Q: Why did my child(ren) receive SummerEBT?

- A:** Summer EBT benefits are intended for school-aged children who qualify for free or reduced-cost meals. If your child/children were issued Summer EBT benefits, they have been issued through school data sharing or through an application submitted on behalf of your children. The following criteria is used to determine if a child is eligible for Summer EBT benefits for the 2025-2026 school year:
- Child/children who qualified for free or reduced-cost meals during the 2025-2026 school year and attended a school district within the service area.
 - Students in households receiving SNAP, TANF, FDPIR or Medicaid.
 - Foster children under the legal responsibility of a foster care agency or court.
 - Children participating in their school's Head Start program or another federal Head Start program within the service area.
 - Children who meet the definition of homeless, runaway or migrant.

Q: Is there an app I can download from the Google Play Store or Apple App Store?

- A:** Yes, Summer EBT is using the WICShopper app to assist you in redeeming your benefits. Download the app, select Chickasaw Nation, then register your card number. You can view benefit balances, find grocery store and farmers market locations, view purchase history and much more. Scan the QR code below or visit EBTShopper.com/Download/ to get started.



WICShopper

Shopping

Designed for iPad. Not verified for macOS.

Q: My child qualifies for free and reduced-cost meals but attends an online or virtual charter school. How is eligibility for Summer EBT determined?

- A:** Students enrolled in a charter school or homeschool and reside in a household where at least one member receives certain specific state or federal benefits may qualify for Summer EBT. Please submit an application. Chickasaw.net/SummerEBT and click the "Apply Now" button.





Q: Can I use my Summer EBT card at self-checkout?

- A:** Yes, you can use your card in self-checkout lanes at approved Walmart stores.
- Summer EBT benefits cannot be used in the same transaction as SNAP, WIC or Packed Promise. Items must be purchased in separate transactions for each program.
 - To purchase foods using self-checkout at Walmart:
 1. Scan Summer EBT-approved foods like a normal transaction. However, for fresh fruits and vegetables, enter the four-digit PLU number located on the item's sticker, if available.
 2. Scan remaining non-Summer EBT foods, if any.
 3. Swipe EBT card and follow on-screen instructions to check out. Ensure receipt matches the benefit amounts you intended to spend. If you believe an item should have been included in your Summer EBT purchase, you can ask the cashier for assistance in figuring out what items were not included and use the scanner feature on the WICShopper app to confirm the item is eligible and you have sufficient benefits to purchase the item.

Q: Can I use my Summer EBT card for online shopping?

- A:** Yes, your card can be used to shop online with Prime Time Nutrition. Their online shopping option includes online payment and curbside pickup. To place an order online with Prime Time Nutrition, visit Nfiptn.instaWIC.com. For approved Prime Time Nutrition locations, a list of all approved grocery stores can be found by using the WICShopper app or Chickasaw.net/SummerEBT under the Related Documents.

Q: What if my item does not scan as an approved product at the register?

- A:** You may have selected a food item that is the wrong size or wrong brand, or you may not have enough for that item in your balance.
1. You can choose to pay for that item or ask the cashier to void the item.
 2. You can report the item to our office so we may investigate. In the WICShopper app, find the "I couldn't buy this" section located on the homepage, fill in the required fields and take a clear picture of the product barcode (this is important as the app asks for nutrition facts/barcode) and the front of the product.
 3. You can also take a picture of the barcode and front of the product and call Chickasaw Nation SummerEBT at (580) 272-1178, Monday-Friday 8 a.m. to 5 p.m. We can review items and add them to our approved foods list if they meet requirements. Please allow 24-72 hours for new items to be available for purchase, if item is an allowable item.
 4. You can use the WICShopper EBT app feature "Scan Barcode" to find approved foods and confirm they are in your balance. The "Scan Barcode"





feature works best when you have registered your Summer EBT card in the app.

5. When purchasing fresh fruits or vegetables, try using the four-digit PLU number located on the item sticker rather than scanning the barcode.
6. You can shop at Prime Time Nutrition locations. These stores stock only WIC-approved items. A list of all approved grocery stores can be found by using the WICShopper app or Chickasaw.net/SummerEBT.

Q: Can I get 2% or whole milk with summer EBT?

A: No, Chickasaw Nation Summer EBT benefits cannot be used to buy whole milk or 2% milk. Summer EBT only allows low-fat (1% or ½%), fat-free (skim) milk and buttermilk.

- Low-fat milk is a nutritious choice for you and your family.
- We understand some people are not used to the taste of low-fat milk. Here are some tips for introducing low-fat milk to your family:
 - Try mixing whole or reduced fat (2%) with the low-fat milk for a few days. This will help adjust to the new taste. After a few days, try using only low-fat milk.
 - Try using low-fat milk in cereal or in recipes that require milk.

Q: My child is lactose intolerant. Are there other milk options?

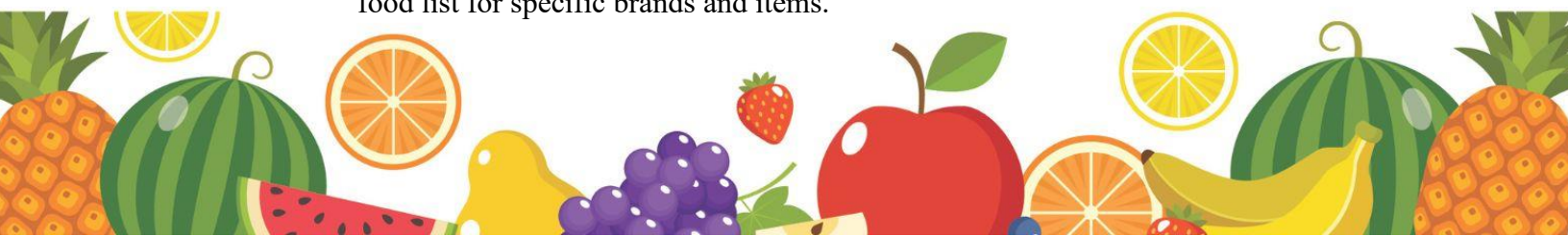
A: Yes, you can buy lactose-free milk with your Summer EBT card. It must be fat-free or low-fat.

Q: I have 8 oz of cereal left on my benefits, but I cannot buy an 8-oz box. What can I do?

A: When buying cereal, planning ahead is the best way to take advantage of all your benefits. Before you make purchases, add up the total amount of boxes to ensure you are getting the most out of your benefits. Each child is issued 54 oz of cereal. You can buy cereal boxes from 11.8 oz to 36 oz.

Q: What whole-grain items can be purchased other than bread?

A: The allowed whole-grain items include more bread choices and other whole grains. Bread can be purchased in 12- to 24-oz packages and loaves as well as a variety of buns, bagels, pita breads, English muffins and more. Please reference the approved food list for specific brands and items.





- You can also buy other whole-grain options including brown rice, bulgur, oatmeal, soft corn tortillas, quinoa, buckwheat, teff, corn masa, amaranth, whole-wheat pasta and whole-wheat tortillas.

Q: My child is allergic to gluten, what can I get instead of bread?

A: Soft corn tortillas, brown rice and oatmeal are gluten-free alternatives to bread. Check the authorized food list for a list of approved items that are designed gluten-free (GF).

Q: Why did I have to pay for my fruits and vegetables when I have money in my balance?

A: Sometimes items will have a new barcode that we do not have in our system. We see this most often with fruits and vegetables. If you find something not approved by Summer EBT but you think it should be, take a picture of the barcode, the front of the package or item and give us a call. The store is unable to add items to our approved list, but we can investigate and add the item if it is something that should be approved. Please allow 48-72 hours for our team to assess this item and add it to be purchased with benefits.

- If an item is expected to be covered with your benefits but was not, you DO NOT have to pay out of pocket for this item. Kindly alert the cashier that you would like to remove that item/items from the purchase.
- When purchasing fresh fruits or vegetables, try using the four-digit PLU number located on the item sticker rather than scanning the barcode.

Q: What are the options for peanut butter/beans/peas?

A: Each eligible child is issued three containers (con.) in the peanut butter/beans/legumes category. One container equals one container of peanut butter, 1 pound of dry beans OR four cans of beans.

- You can mix and match these options to equal three total containers. Example: one container of peanut butter and eight cans of beans. Another example: one jar of peanut butter, 1 pound of dry beans and four cans of beans.

The approved food list shows container/can sizes, brands and items not allowed. You can use the WICShopper app to help find approved foods and check to see if you have the available balance to purchase each food category.





Q: Can I use coupons with Summer EBT?

A: You may use coupons. With “two for one” or similar coupons, the program will pay for one and you will receive the other free. With “cents off” coupons, the coupon amount will be deducted from the price paid by the program.

Q: Can I use Summer EBT in all stores, such as Dollar General, convenience stores/quick stops and other places not on the approved grocery list?

A: No. Summer EBT stores must meet Chickasaw Nation WIC regulations. Not all stores have the variety of foods that WIC and Summer EBT provide, such as fresh and frozen produce, and are therefore not approved stores. A list of all approved stores can be found on the WICShopper app or you can find a list of authorized grocery stores by visiting Chickasaw.net/SummerEBT under the “Related Documents” section. This includes approved farmers market locations as well.

Q: I lost or misplaced my card, what can I do?

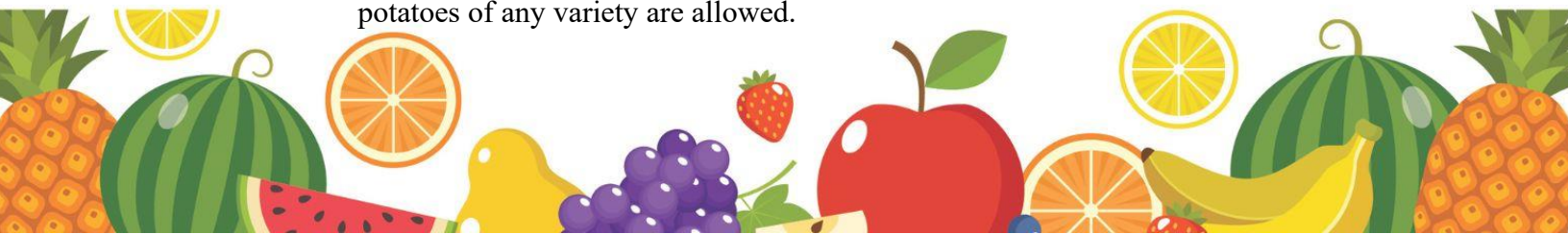
A: Call Chickasaw Nation Summer EBT at (580) 272-1178, Monday-Friday 8 a.m. to 5 p.m. Please note, once a new card is issued it will deactivate your current card. Your benefits will not be able to be used until you receive a new card. If you report your card lost or stolen via the IVR, or by calling (866) 358-8767, you still need to request a replacement by calling Chickasaw Nation Summer EBT.

Q: Can I buy canned fruits?

A: Yes, you can purchase any variety of whole or cut, shelf-stable fruits without added fats, oils, sugars or sodium (salt). Canned or single-serve containers, including fruit cups in their own juice or 100% juice or fruit cups with no added spices, are allowed. Applesauce with fruit flavors is allowed, such as strawberry applesauce, as well as cinnamon applesauce with no added sugar. Organic fruits and any shelf-stable canned or cut fruit that has fruit as the first ingredient listed is allowed. Fruits in syrup are not approved with your package.

Q: Can I buy canned vegetables?

A: Yes, you can purchase regular or low in sodium (salt) canned vegetables and vegetables without added noodles, nuts or sauces. Immature beans including green beans and sprouts, peas or lentils are allowed. Canned or single serve containers are allowed. Vegetables must be the first ingredient listed. Organic vegetables and shelf-stable mixed vegetables with added spices or herbs are allowed. Canned potatoes of any variety are allowed.





Q: What kinds of fish can I purchase?

A: Salmon or tuna can be purchased in cans or pouches. You may also buy canned mackerel with your Summer EBT benefit. Each child will receive 15 oz. Your WICShopper app or authorized food list can show container/can sizes, brands, flavors allowed for purchase with Summer EBT benefits.

Q: Can I use my Summer EBT at farmers markets?

A: Yes, you can use your Summer EBT card at approved farmers markets and farm stands. To see a list of locations, visit Chickasaw.net/SummerEBT.

- When visiting the farmers market or farm stand, please look for the Chickasaw Nation signage to determine approved vendors.

Q: Do I need to activate my card before using it?

A: No, your card is ready to use once you receive it and the pin number is preset to the oldest child's in the home two-digit birth month and the last two digits of the year (MMYY) or the child the card documents were addressed to. If that child's birthday is April 3, 2015, the pin will be 0415. You can always change the pin by calling the IVR on the back of the card at (866) 358-8767. You will need the full birth date and ZIP code for the child. If you are having difficulties or are unsure of how to change it, please contact Chickasaw Nation Summer EBT or Hunger Free Oklahoma Summer EBT hotline.

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